



INTELLIGENT COMMUNICATIONS

SIP Trunking with Avaya Aura™ No Compromise Solutions for Midsize Enterprises

- ▶ SIP Trunking for Midsize Enterprises
- ▶ Check List for Implementing SIP Trunking
- ▶ Virtualization of Realtime Communications
- ▶ Avaya Aura No Compromise!



Value of SIP Trunking for Midsize Business

- ▶ Savings from
 - Compression
 - Optimization of Bandwidth
 - Centralization
 - Lower Calling Rates
 - On-Net Calling between locations
 - Simpler management
- ▶ Immediate and Automated Business Continuity
- ▶ Handle unanticipated spikes in call volume
- ▶ Geographic Independence

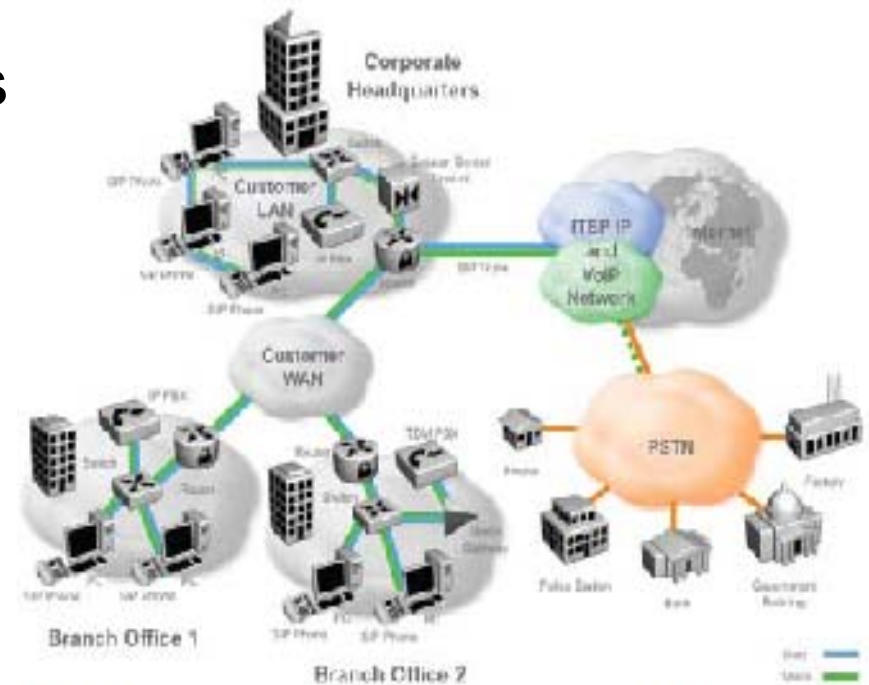


Example of Actual PBX Savings

Configuration	Gateways	Port Cards	Savings (List)
TDM Trunks to SIP with Avaya Aura System Platform			
400 employees 96 trunks	1 GW	Eliminated 4 T1/E1 boards Eliminated 1 80 channel DSP board	\$24K
1000 employees 200 trunks	2 GW	Eliminated 8 T1/E1 boards Eliminated 2 80 channel DSP board	\$47K
2000 employees 1000 trunks	6 GW	Eliminated 44T1/E1 boards Eliminated 12 80 channel DSP board	\$200K
150 Agents – 225 Trunks Contact Center			
TDM Agents E1 Trunks	2	7 24-port DCP digital line circuit packs 8 E1 interface circuit packs	-
TDM Agents SIP Trunks	1	7 24-port DCP digital line circuit packs 1 CLAN circuit pack 1 IP Media Resource 320 circuit pack	\$25K
IP Agents SIP Trunks	1	1 CLAN circuit pack 1 IP Media Resource 320 circuit pack	\$49K

SIP Trunking Checklist

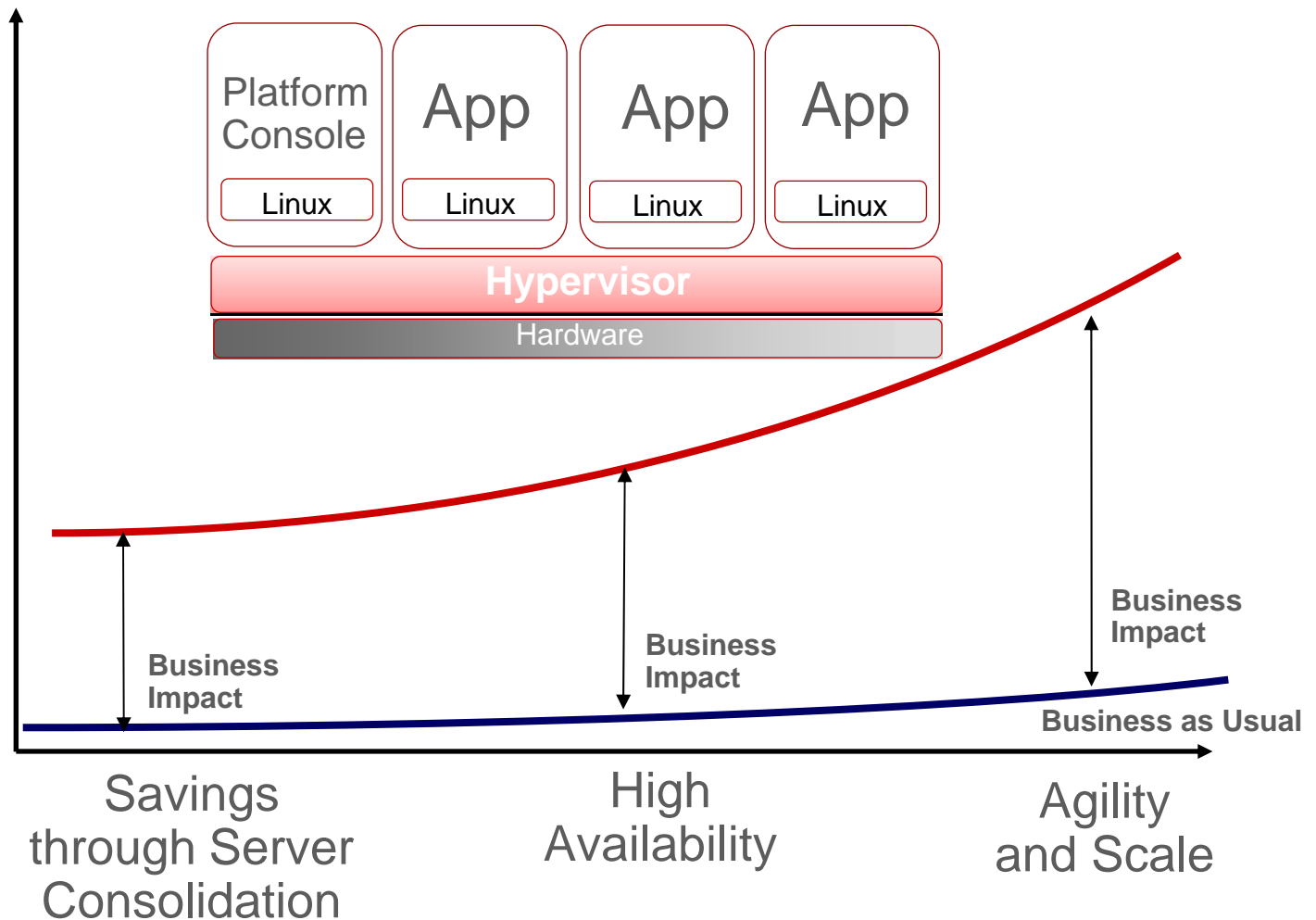
- ✓ Examine Network Requirements
- ✓ Connect with your carrier to assess your network readiness
- ✓ Certification of IP PBX on SIP Providers Network
- ✓ Determine your IP PBX migration path
- ✓ Install required software
- ✓ Begin realizing the benefits of SIP



NOTE: This diagram represents one possible SIP trunking network scenario and has been included for illustration purposes only. The Session Border Controller (SBC) can also be hosted by the ITSP on behalf of the enterprise business.

Virtualized Real-time Communications Avaya Aura™ System Platform

- ▶ **Open standards based Open Virtualized Format (OVF)**
- ▶ **Tested, engineered application integration on certified servers**
- ▶ **Major enhancements to installation, serviceability manageability**



Avaya Aura™ on System Platform delivers



Moving forward, support for virtualized UC will let IT bring the resiliency, agility, and cost-savings of virtualization to mission-critical communications systems. ”

- Robin Gareiss, executive vice president of Nemertes Research



Avaya purposefully engineered its approach to virtualization to leverage some of the benefits of the technology but to specifically avoid critical failures to real-time voice preserving availability, the end-user experience, and QoS. ”

Quality Voice

OPEX savings

Agility and Scale

Reduced Footprint

Future Proof with “Standards”

Green Solutions

Avaya Aura™ for Midsize Enterprises



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Solution

- ▶ Avaya Aura™ System Platform virtualizes real-time core communications on a single server
- ▶ Complete solutions by adding Contact Center Express and UC All Inclusive
- ▶ Easy automated installation and management

Benefits

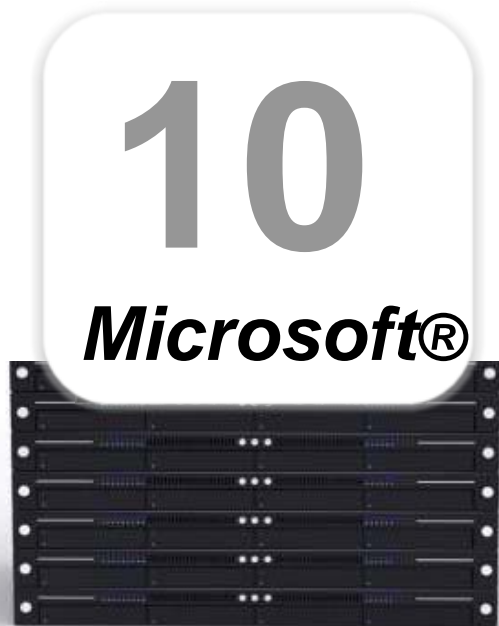
- ▶ Save – lowest total cost of ownership,
- ▶ Serve – best in class customer service and collaboration applications,
- ▶ Simplify – deployment, management and remote services

Avaya Core UC + Multi-media Contact Center

70% Less Hardware vs. Microsoft® Enterprise Edition

50% Less Hardware vs. Cisco UCM

* Comparing hardware requirements for **1000** users of **basic** unified communications enterprise telephony capabilities, essential E-911 and Multi-media Contact Center agents SIP trunking. Future option for High Availability. Avaya Aura™ System Platform technology.



Lower OPEX & Improve Business Continuity



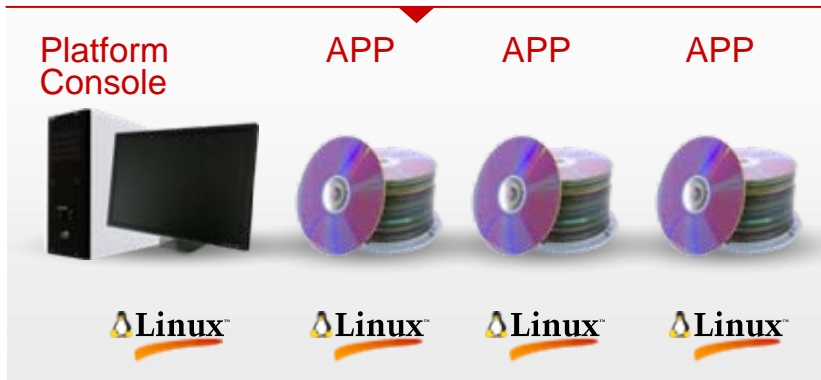
- ▶ Virtualization means less servers to purchase, install, and to pay maintenance on.
- ▶ Reduced energy and data room facilities – save up to 80% compared to other communications vendors
- ▶ SIP ready – supports SIP trunking reducing your network expense up to 70%
- ▶ Lower costs for redundancy and near real time disaster recovery when deployed with SIP trunking

Videos

Click on Hyperlinks

Avaya Aura Midsize Solution for Enterprises

Virtualization



Multi-Media Contact Center



Fast Implementation



Mobility



What do Customers Say?



We installed the Avaya Aura midsize solution for enterprise with telephony, messaging and other applications up and running in a matter of hours with the **single server – about a tenth of the time it used to take for traditional implementations,** ”

- Rob Dodson, IT department, US Helicopter.

“The biggest benefit is what you get for the money with Avaya Aura solution for Mid-Size Enterprises. **All those applications in one place – it’s remarkable,** ”

- Todd Yelland, IT director for Mecca.

The logo for Mecca Services, featuring the text "mecca services" in a dark blue, sans-serif font, set against a light grey background.

mecca
services

The logo for Beaumont Business Centres, featuring the text "beaumont business centres" in a white, sans-serif font, set against a red background.

beaumont
business
centres

“...we don’t have to run an entire server farm to meet the different needs of each tenant – we can **effectively customize communications services** to each company’s specific needs. ”

- Christine Walcher, Beaumont Business Centres.

Avaya Aura™ Delivers More for Less



NO COMPROMISE

Cut Cost



Create Competitive Advantage



Thank You

Dan Cardaropoli

dcardara@avaya.com

+1 908.953.8638